



Tanium™ Feed User Guide

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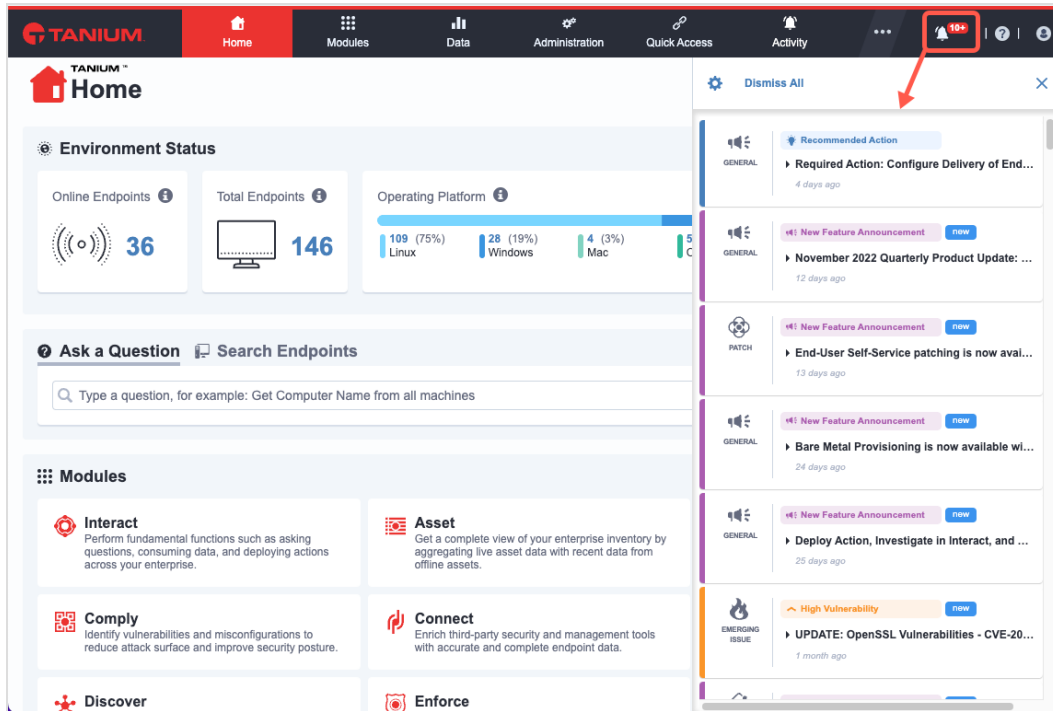
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Feed overview

Tanium delivers notifications directly to users through Tanium Feed. Feed adds a slide-out notification panel to the Tanium Console where you can view notifications from any page.






Notifications

Each user on the Tanium Console receives notifications, and users manage their own notifications.

Notification types

The following types of notifications appear in Feed:

-  **General:** Tanium Core Platform updates, new solutions and functionality, and messages that impact multiple solutions.
-  **Emerging Issues:** Tanium Community articles that describe emerging security issues.
-  **News:** News from Tanium, which includes best practices, industry topics, and more.
- **<Product Notification>:** Messages generated from a Tanium solution, such as Tanium™ Asset or Tanium™ Patch. The icon that appears matches the solution.

Notification category and priority

Each notification color-codes the notification category with the priority of the notification.

Priority levels include:

- **Critical**
- **High**
- **Medium**
- **Low**

Getting started with Feed

Step 1: Review the requirements

Review the system, network, security, and user role requirements. See [Feed requirements on page 8](#).

Step 2: Install Feed

See [Installing Feed on page 11](#).

Step 3: Grant Feed permissions

Grant permissions to users to use Feed.

To access notifications in the Tanium Console, users must either have the **Interact** Show permission or the **Feed** Show permission. See [User role requirements on page 10](#) and [Set up Feed users on page 13](#).

Step 4: View and manage notifications

View notifications and learn how to manage notifications. See [Viewing and managing notifications on page 14](#).

Feed requirements

Review the requirements before you install and use Feed.

Core platform dependencies

Make sure that your environment meets the following requirements:

- **Tanium™ Core Platform servers:** 7.5.5.1140 or later
- **Tanium™ Client:** No client requirements

Solution dependencies

Other Tanium solutions are required for Feed to function (required dependencies) or for specific Feed features to work (feature-specific dependencies). The installation method that you select determines if the Tanium Server automatically imports dependencies or if you must manually import them.



Some Feed dependencies have their own dependencies, which you can see by clicking the links in the lists of [Required dependencies on page 8](#) and [Feed requirements on page 8](#). Note that the links open the user guides for the latest version of each solution, not necessarily the minimum version that Feed requires.

Tanium recommended installation

If you select **Tanium Recommended Installation** when you import Feed, the Tanium Server automatically imports all your licensed solutions at the same time. See [Tanium Console User Guide: Import all modules and services](#).

Import specific solutions

If you select only Feed to import and are using Tanium Core Platform 7.5.2.3531 with Tanium Console 3.0.72 or later, the Tanium Server automatically imports the latest available versions of any required dependencies that are missing. If some required dependencies are already imported but their versions are earlier than the minimum required for Feed, the server automatically updates those dependencies to the latest available versions.

Required dependencies

Feed has the following required dependencies at the specified minimum versions:

- Tanium™ RDB Service 1.0.172 or later
- Tanium™ System User Service 1.0.40 or later

Tanium™ Module Server

Feed is installed and runs as a service on the Module Server host computer. The impact on the Module Server is minimal and depends on usage.

For information about Module Server sizing in a Windows deployment, see [Tanium Core Platform Deployment Guide for Windows: Host system sizing guidelines](#).

Endpoints

Feed does not deploy packages to endpoints. For Tanium Client operating system support, see [Tanium Client Management User Guide: Client version and host system requirements](#).

Host and network security requirements

Specific ports and processes are needed to run Feed.

Ports

The following ports are required for Feed communication.

Source	Destination	Port	Protocol	Purpose
Module Server	Tanium Server	17422	TCP	Proxy for requests from the Tanium Server



BEST PRACTICE

Configure firewall policies to open ports for Tanium traffic with TCP-based rules instead of application identity-based rules. For example, on a Palo Alto Networks firewall, configure the rules with service objects or service groups instead of application objects or application groups.

Security exclusions

If security software is in use in the environment to monitor and block unknown host system processes, Tanium recommends that a security administrator create exclusions to allow the Tanium processes to run without interference. The configuration of these exclusions varies depending on AV software. For a list of all security exclusions to define across Tanium, see [Tanium Core Platform Deployment Reference Guide: Host system security exclusions](#).

Feed security exclusions

Target Device	Notes	Exclusion Type	Exclusion
Module Server		Process	<Module Server>\services\feed-service\taniumFeedService.exe

User role requirements

The following tables list the role permissions required to use Feed. To review a summary of the predefined roles, see [Set up Feed users on page 13](#).



IMPORTANT

To access notifications in the Tanium Console, users must have either the **Feed Show** permission or the **Interact Show** permission. On installation, Feed modifies the **Interact Show** permission to include access to read and acknowledge notifications. As such, users who already have the **Interact Show** permission can access notifications after installing Feed. As part of the modification, the **Interact Show** permission appears under Feed in the role configuration page. If you uninstall Feed, the **Interact Show** permission is removed from all roles. You must then reinstall Interact to restore the original **Interact Show** permission to roles that previously had the permission. For information about the **Interact Show** permission, see [Tanium Interact User Guide: Interact module permissions](#).



NOTE

Do not assign the **Feed Service Account** and **Feed Service Account - All Content Sets** roles to users. These roles are for internal purposes only.



For more information about role permissions and associated content sets, see [Tanium Console User Guide: Managing RBAC](#).

Feed user role permissions

Permission	Feed User	Feed Operator
Feed SHOW: View Feed in the Tanium Console OPERATOR: View and manage notifications in all content sets	 SHOW	 OPERATOR SHOW
Feed Message Read and acknowledge Feed notifications	 ACKNOWLEDGE ¹ READ ¹	 ACKNOWLEDGE READ

¹ Grants access to content in the Feed content set.

Provided Feed platform content permissions

Permission	Feed User	Feed Operator
Plugin	 READ EXECUTE	

To view which content set permissions are granted to a role, see [Tanium Console User Guide: View effective role permissions](#).

Installing Feed

Use the Tanium Console **Solutions** page to install Feed and choose either automatic or manual configuration:

- **Automatic configuration** (Tanium Core Platform 7.4.2 or later only): Feed is installed with any required dependencies and other selected products. This option is the best practice for most deployments. For more information about the automatic configuration for Feed, see [Tanium Console User Guide: Import all modules and services](#).
- **Manual configuration**: Manually install Feed and the required dependencies. For more information, see [Import Feed on page 11](#).

Before you begin

- Read the [release notes](#).
- Review the [requirements](#).
- To import the Feed solution, you must be assigned the **Administrator** reserved role.



IMPORTANT

To access notifications in the Tanium Console, users must have either the **Feed** Show permission or the **Interact** Show permission. On installation, Feed modifies the **Interact** Show permission to include access to read and acknowledge notifications. As such, users who already have the **Interact** Show permission can access notifications after installing Feed. As part of the modification, the **Interact** Show permission appears under Feed in the role configuration page. If you uninstall Feed, the **Interact** Show permission is removed from all roles. You must then reinstall Interact to restore the original **Interact** Show permission to roles that previously had the permission. For information about the **Interact** Show permission, see [Tanium Interact User Guide: Interact module permissions](#).

Import Feed

Perform the following steps to install the Feed solution on the Tanium Server.



NOTE

If you have multiple Tanium Servers in an active-active configuration, you only need to perform these steps on one Tanium Server if you have Tanium Core Platform 7.4.3.1204 or later.

1. Sign in to the Tanium Console with an account that has the **Administrator** reserved role.
2. From the Main menu, go to **Administration > Configuration > Solutions**.
3. In the **Content** section, select the checkbox for **Feed** and click **Import**.



TIP

If you need to install any prerequisite Tanium solutions, select the corresponding checkboxes for those solutions as well.

4. Review the content to import and click **Begin Install**.

Manage solution dependencies

Other Tanium solutions are required for Feed to function (required dependencies) or for specific Feed features to work (feature-specific dependencies). See [Solution dependencies](#).

Verify Feed version

After you import or upgrade Feed, verify that the correct version is installed.

1. Refresh your browser.
2. From the Main menu, go to **Administration > Solutions**.
3. In the **Content** section, locate the **Feed** row.
4. Verify the **Imported Version** reflects the version you installed.
5. From the Main menu, go to **Activity**. Verify the **Activity** page loads and that notifications appear.

Configuring Feed

Set up Feed users

You can use the following set of predefined user roles to set up Feed users.

To review specific permissions for each role, see [User role requirements on page 10](#).



On installation, Feed creates a **Feed** user to automatically manage the Feed service account. Do not edit or delete the **Feed** user.

For more information about assigning user roles, see [Tanium Core Platform User Guide: Manage role assignments for a user](#).

Feed User

Assign the **Feed User** role to users who need to read and manage Feed notifications in their assigned content sets. Users with the **Interact Show** permission do not need this role to view and manage notifications in Feed; assign the **Feed User** role to only those users who do not have the **Interact Show** permission.

Feed Operator

Assign the **Feed Operator** role to users who manage notifications in any content set. This includes notifications for all licensed solutions.





Do not assign the **Feed Service Account** and **Feed Service Account - All Content Sets** roles to users. These roles are for internal purposes only.

Viewing and managing notifications

You can quickly view notifications from any page in the Tanium Console, and you can manage notifications through the **Activity** page.

View notifications

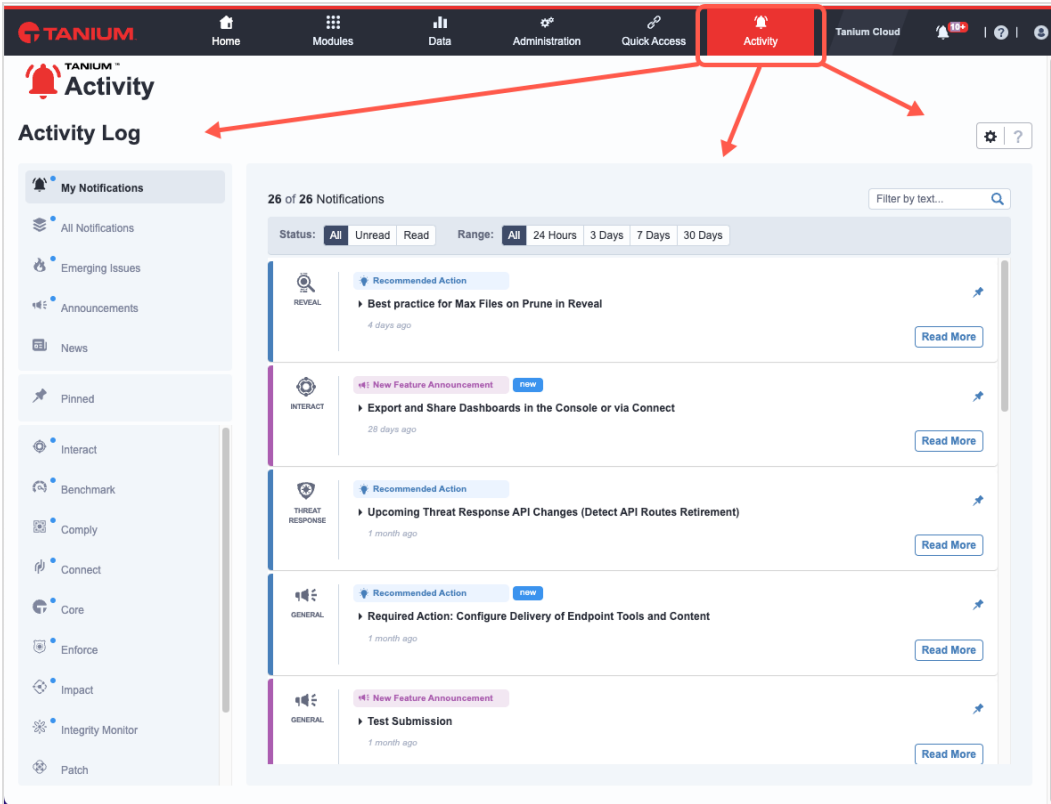
To view unread notifications from any page:


1. View the notification panel. From the Main menu, go to Notifications . The number next to the icon indicates the number of new notifications.
A slide-out panel appears with any notifications. Notifications are arranged chronologically, with the newest notifications at the top.
2. View notification details. The following options are available:
 - To show the summary, click  to expand the summary.
 - To view the full text of a truncated title or metric, hover over the title or metric.
 - A notification might contain a link to an article or a link to a dashboard in Tanium™ Reporting.
 - To view an article, expand the summary, and then click **Read More**.
 - To view a dashboard, expand the summary, and then click **Dashboard**. The dashboard loads only if Reporting is installed in your environment. For information about dashboards, see [Tanium Reporting User Guide: Dashboards](#).
 - To remove a notification from the slide-out panel, expand the summary, and then click **X** in the title bar. The notification is removed from the slide-out panel. You can still access the notification from the **Activity** page. To add the notification back to the slide-out panel, see [Manage notifications on page 14](#).
 - You can pause some notifications. To pause notifications from a source, from the slide-out panel, click **Pause Notification**, then select a time period.
During the selected time period, no additional notifications for this source appear in the **Activity** page or slide-out panel.
 - To mark all notifications as read, click **Dismiss All**.
 - To mark a notification as unread, hover over the notification and click **Mark Unread**. The **new** label appears next to the title of the notification.
3. To close the slide-out panel, click **X** in the upper right of the panel.

Manage notifications


Use the **Activity** page to manage and view notifications.

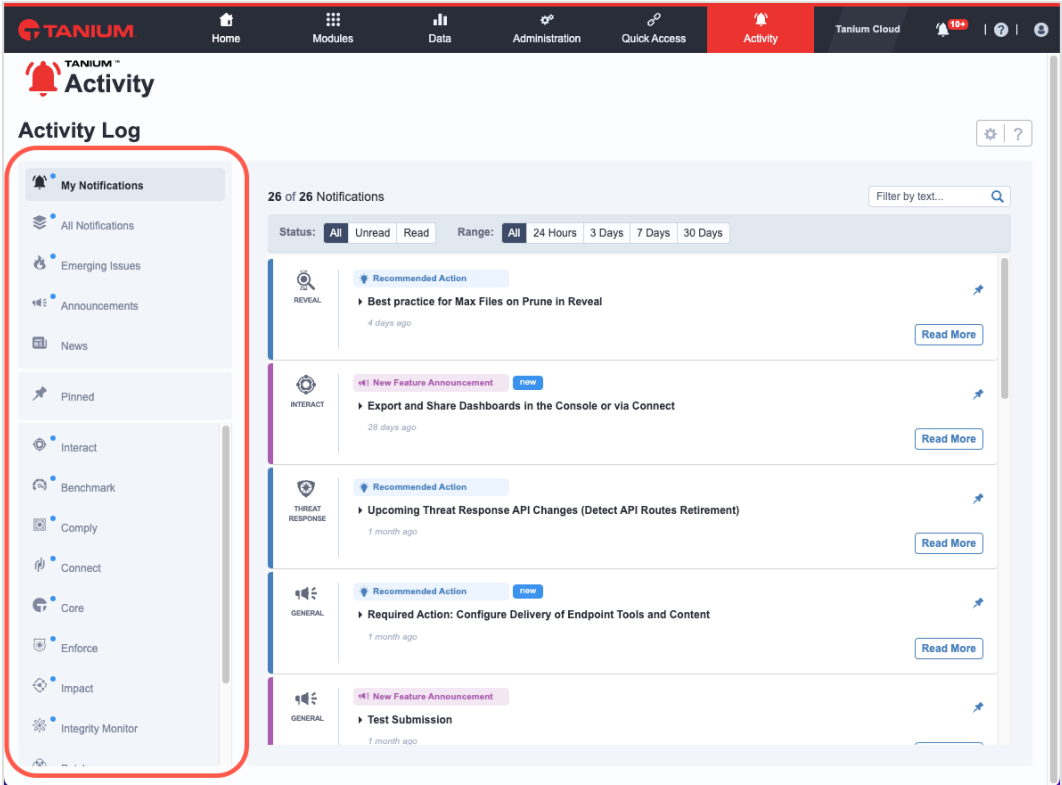
- From the Main menu, go to **Activity**. The **Activity** page opens. Notifications are arranged chronologically, with the latest notifications at the top.





 Unread notifications contain the **new** label.

- (Optional) Set any filter options. The following filters are available:

Filter	Description
Status	Select All to show all notifications regardless of read status. Select Unread to show only unread notifications. Select Read to show read notifications.  A notification status changes to read when you click the Read More link or expand the notification summary.
Range	Select the time range for which to show notifications.


Filter	Description
Filter by text	Enter a value to search all titles and summaries for the text.
Type	<p>On the Activity menu, click a filter to only show notifications that match the type. Any other filters that you specify are preserved. Options include My Notifications, All Notifications, Emerging Issues, Announcements, News, Pinned, and options for Tanium solutions. The My Notifications option includes notifications that apply to the filters you set in the notification preferences.</p>  <p>NOTE A Tanium solution only appears in the Type filter if the solution is installed, has unread notifications, and you have permissions to access the solution.</p>

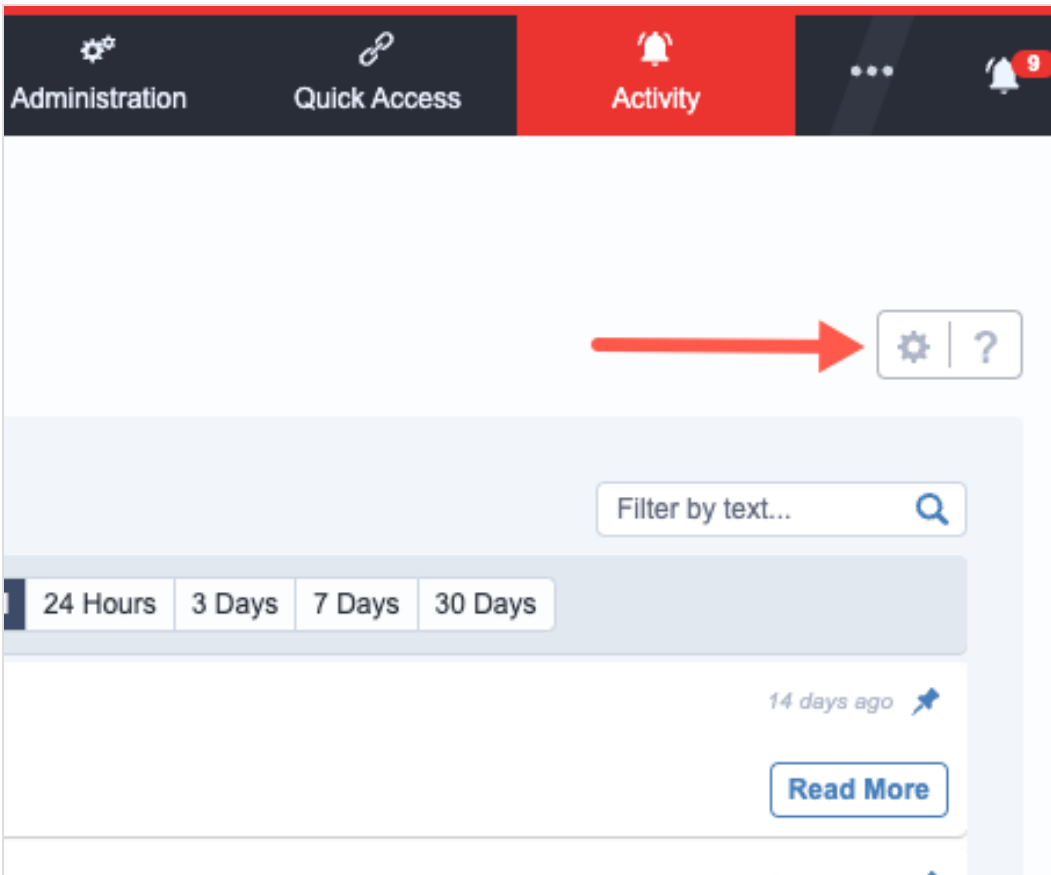
3. The following options are available for each notification:

- To show the summary, click  to expand the summary.
- To view the full text of a truncated title or metric, hover over the title or metric.
- To pin a notification, click Pin . You can view all pinned notifications through the **Pinned** filter.

- To resume notifications from a source that were previously paused, from the **Activity** page, click **Resume Notification**.
- A notification might contain a link to an article or a link to a dashboard in Tanium™ Reporting.
 - To view an article, click **Read More**.
 - To view a dashboard, click **Dashboard**.. The dashboard loads only if Reporting is installed in your environment. For information about dashboards, see [Tanium Reporting User Guide: Dashboards](#).
- To mark a notification as unread, hover over the notification and click **Mark Unread**. The **new** label appears next to the title of the notification, and the notification appears again in the slide-out panel.

Set notification preferences

1. From the **Activity** page, click Preferences .

















2. Click **Topics**, then use the sliders to select the types of notifications that you want to see in the slide-out notification panel and the **My Notifications** category on the **Activity** page.

Notification Preferences

Topics Appearance Paused Notifications

Select the topics of notifications that will appear in the notification panel and the "My Notifications" filter on the Activity Page.

 General	ON	<input checked="" type="checkbox"/>
 Emerging Issue	ON	<input checked="" type="checkbox"/>
 Interact	ON	<input checked="" type="checkbox"/>
 Asset	ON	<input checked="" type="checkbox"/>
 Comply	ON	<input checked="" type="checkbox"/>
 Connect	ON	<input checked="" type="checkbox"/>
 Core	ON	<input checked="" type="checkbox"/>
 Deploy	ON	<input checked="" type="checkbox"/>
 Discover	ON	<input checked="" type="checkbox"/>
 Enforce	ON	<input checked="" type="checkbox"/>
 Impact	ON	<input checked="" type="checkbox"/>
 Integrity Monitor	ON	<input checked="" type="checkbox"/>
 Map	ON	<input checked="" type="checkbox"/>
 Patch	ON	<input checked="" type="checkbox"/>

3. Click **Appearance**, then select how you want the notifications to appear on the slide-out Activity panel and the **Activity** page.

Notification Preferences

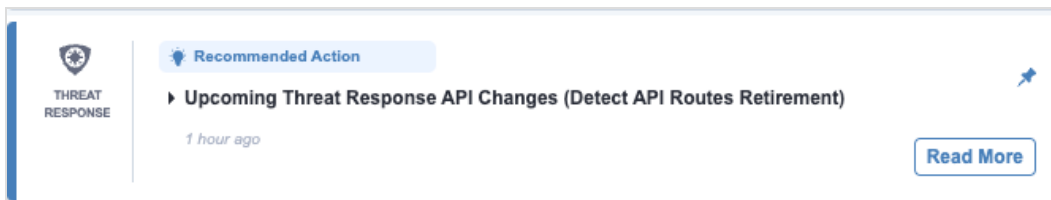
Topics **Appearance** Paused Notifications

Notification Card View

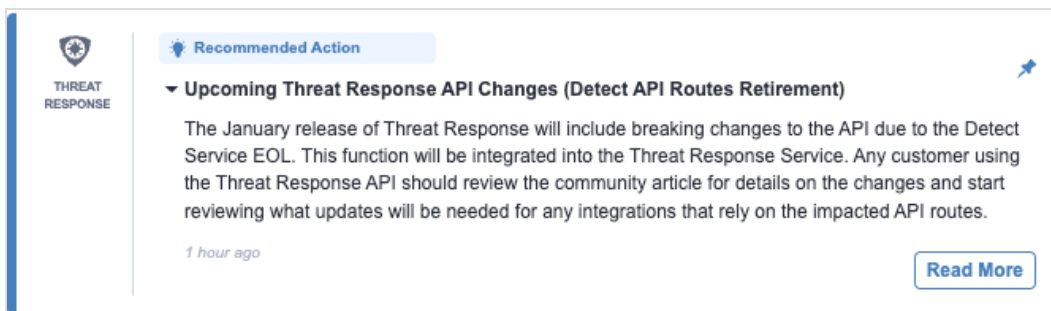
Condensed
 Expanded

Save **Cancel**

- Select **Condensed** if you want the notification content in the card to be collapsed by default.



- Select **Expanded** if you want the notification content in the card to be expanded by default.



4. Click **Paused Notifications** to view the notification sources that you paused.

Notification Preferences

Topics Appearance **Paused Notifications**

2 of 2 Paused Sources **Resume All** Filter Items

Source	Resume
Critical Vulnerability ▶ HiveNightmare Vulnerable Computers endpoints vulnerable to HiveNightmare	Paused until today at 3:44 PM ▶
Status Change Alert ▶ Test Batch 1665422394841 (1) Batch of 5 test Messages generated with Seed 1 on 2022-10-10 17:19:54.841471941 +0000 UTC m+=0.289837852	Paused until today at 3:42 PM ▶

Save **Cancel**

The following options are available:

- Click the Expand icon (▶) next to a source to view up to the five most recent paused notifications for that source.
- Click the Resume icon (▶) next to a source to resume notifications.
- Click **Resume All** to resume all paused notifications.

5. Click **Save**.

Troubleshooting Feed

If Feed is not performing as expected, you might need to troubleshoot issues.

Review logs

Tanium Feed maintains logging information in the `feed-service.log` file in the `\Program Files\Tanium\Tanium Module Server\services\feed-files\logs\` directory.

Uninstall Feed

If you need to uninstall Feed, perform the following steps.



IMPORTANT

Consult with Tanium Support before you uninstall or reinstall Feed.



IMPORTANT

To access notifications in the Tanium Console, users must have either the **Feed Show** permission or the **Interact Show** permission. On installation, Feed modifies the **Interact Show** permission to include access to read and acknowledge notifications. As such, users who already have the **Interact Show** permission can access notifications after installing Feed. As part of the modification, the **Interact Show** permission appears under Feed in the role configuration page. If you uninstall Feed, the **Interact Show** permission is removed from all roles. You must then reinstall Interact to restore the original **Interact Show** permission to roles that previously had the permission. For information about the **Interact Show** permission, see [Tanium Interact User Guide: Interact module permissions](#).

1. Sign in to the Tanium Console as a user with the Administrator role.
2. From the Main menu, go to **Administration > Configuration > Solutions**.
3. In the **Content** section, select the **Feed** row and click **Uninstall**.
4. Review the summary and click **Yes** to proceed with the uninstallation.
5. When prompted to confirm, enter your password.



NOTE

The uninstall does not remove the Feed log from the Tanium Module Server. To remove the log after the uninstall completes, manually delete the `\Program Files\Tanium\Tanium Module Server\services\feed-files\` directory.

Contact Tanium Support

To contact Tanium Support for help, sign in to <https://support.tanium.com>.